



HARRY GWALA DISTRICT MUNICIPALITY

“Together We Deliver and Grow”

OFFICE OF THE MUNICIPAL MANAGER

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Amnesty Programme

The Harry Gwala District Municipality Mayor Cllr. Zamo Nxumalo encourages all residents to use the amnesty programme provided by the municipality to pay for services.

From June the Municipality is implementing an Amnesty Programme with the intention to reinforce the culture of payment for municipal water and sanitation charges.

In light of the above, Harry Gwala District Municipality has resolved to offer amnesty to water and sanitation customers whose accounts **are 180 days or more in arrears**. The **qualifying** customers who wish to benefit from the amnesty will have to come to the municipality's offices, either in Ixopo, Umzimkhulu or Kokstad, to obtain amnesty application forms, which upon completion, must be submitted to the same office. **The closing date for the amnesty is the 30 September 2022.**

Mayor Nxumalo said: “Customers are encouraged to make use of this amnesty opportunity. If you are not sure what to do, go to our offices and you will get an explanation,” said Mayor Nxumalo.

The amnesty shall be administered as follows:

1. Accounts of which **50% of the overall debt are paid within 30 days after the signing of the amnesty application forms** will be **written off by 50%** of their outstanding debt.
2. Accounts of which **50% of the overall debt are paid within 60 days after the signing of the amnesty application forms** will be **written off by 40%** of their outstanding debt.
3. Accounts of which **50% of the overall debt are paid within 90 days after the signing of the amnesty application forms** will be **written off by 30%** of their outstanding debt.
4. Accounts of which **50% of the overall debt are paid within 120 days after the signing of the amnesty application forms** will be **written off by 20%** of their outstanding debt.
5. Accounts of which are **paid 50% of the overall debt are paid within 150 days after the signing of the amnesty application forms** will be **written off by 10%** of their outstanding debt.

6. **Qualifying** customers who are unable to take up the amnesty offer in terms of the above cited five (5) categories are offered to make debt payment arrangements with the municipality, subject to terms and conditions stipulated in the debt arrangement form obtainable from the municipal offices in Kokstad, Umzimkhulu or Ixopo.
7. Customers are encouraged to make use of this amnesty opportunity.
8. The amnesty **excludes** Municipal Councillors, government departments and state owned enterprises.

For Enquiries:

Vuyokazi Mfenqa (Director Income) (039) 834 5529/8700

Kokstad office

Thando Mdlophane/Qinisile Mchunu (039) 727 2723

Umzimkulu office

Siviwe Mseleku (039) 834 8783

Nomathamsanqa Biyase (039) 834 8717

Khanyisile Mlaba (039) 259 0500

Main office Ixopo

Siviwe Mseleku (039) 834 8783

Nomathamsanqa Biyase (039) 834 8717

Mbalenhle Mzizi (039) 834 8772

Nkosazana Dlamini Zuma (Ingwe and Kwasani)

Siviwe Mseleku (039) 834 8783

Nomathamsanqa Biyase (039) 834 8717

Lwazi Mdladla (039) 834 8722

ISSUED BY HARRY GWALA DISTRICT MUNICIPALITY COMMUNICATIONS UNIT.